

R E S O U R C E S

Resource: David Allen

Description: Expert on personal productivity and time management

Contact information: <http://www.davidco.com>

Resource: ASK Magazine

Description: Excellent online magazine from NASA, with project management stories and lessons learned

Contact information: <http://appel.nasa.gov/ask>

Resource: Michael Ayers and the Commonwealth Practice

Description: Has done research on resistance and leadership

Contact information: <http://www.thecommonwealthpractice.com>

Resource: Fred Brooks

Description: Software engineer and computer scientist; author of *The Mythical Man-Month*, which described his experience developing the IBM OS/360

Contact information: http://en.wikipedia.org/wiki/Fred_Brooks (for information about Brooks)

Resource: DISC literature

Description: My favorite DISC books include Julie Straw and Alison Brown Cerier's *The 4-Dimensional Manager: DISC Strategies for Managing Different People in the Best Ways* (San Francisco: Berrett-Koehler, 2002); and Tom Richey with Ron Axelrod's *I'm Stuck, You're Stuck: Break Through to Better Work Relationships and Results by Discovering Your DISC Behavioral Style* (San Francisco: Berrett-Koehler, 2002).

Contact information: <http://www.russellmartin.com> (to order profiles and books)

Resource: Randy Englund

Description: Co-author, with Robert J. Graham, *Creating an Environment for Successful Projects* (2003); with Robert J. Graham and Paul C. Dinsmore, *Creating the Project Office: a Managers Guide to Leading Organizational Change* (2003); and, with Alfonso Bucero, *Project Sponsorship: Achieving Management Commitment for Project Success* (2006) (all published by Jossey-Bass)

Contact information: http://home.pacbell.net/muellmar/index_picture.htm

Resource: *Harvard Business Review*

Description: journal published the classic article "Who's Got the Monkey?"

Contact information: <http://harvardbusinessonline.hbsp.harvard.edu>

Resource: Jim Highsmith

Description: Author of *Agile Project Management: Creating Innovative Products* (Boston: Addison-Wesley Professional, 2004)

Contact information: <http://www.adaptivesd.com/>

Resource: Guy Kawasaki

Description: Author of *Selling the Dream* (New York: Collins, 1992), and, with Michele Moreno, *Rules for Revolutionaries: The Capitalist Manifesto for Creating and Marketing New Products and Services* (New York: Harper Business, 2000)

Contact information: <http://www.guykawasaki.com>

Resource: Joan Knutson

Description: Project management guru; author or editor of many books, including *Project Management for Business Professionals: A Comprehensive Guide* (New York: Wiley, 2001)

Contact information: <http://www.joanknutson.com/>

Resource: The Liars Club

Description: David N. Ford and John Sterman's study focusing on why project managers lie about status and the cost of lying

Contact information: http://web.mit.edu/jsterman/www/Liar%27s_club.html

Resource: Michael Mah

Description: Author, speaker, consultant, and brilliant thinker; has done great work with metrics and project monitoring

Contact information: http://www.qsma.com/about_speaking.html

Resource: Glenn Parker

Description: Author of great books on teams and communication

Contact information: <http://www.glennparker.com>

Resource: Lou Russell

Description: Author of *The Accelerated Learning Fieldbook* (New York: Pfeiffer, 1999); *Project Management for Trainers* (Alexandria, VA: ASTD Press, 2000); with Jeff Feldman, *IT Leadership Alchemy* (New York: Prentice Hall, 2002); *Leadership Training* (Alexandria, VA: ASTD Press, 2003); and *Training Triage: Performance-Based Solutions amid Chaos, Confusion, and Change* (Alexandria, VA: ASTD Press, 2005)

Contact information: <http://www.russellmartin.com>

Resource: Bill Shackelford

Description: Author of *Project Managing E-Learning* (Alexandria, VA: ASTD Press, 2002)

Contact information: <http://www.billshackelford.com>

Resource: Bruce Tuckman

Description: Producer of original research on the Form, Storm, Norm, Perform team model

Source information: Tuckman, Bruce (1965), "Developmental Sequence in Small Groups," *Psychological Bulletin* 63: 384–99

Resource: William Ury

Description: Negotiation expert; author of *Getting Past No: Negotiating Your Way from Confrontation to Cooperation* (New York: Bantam Books, 1993)

Contact information: <http://www.amazon.com>

Resource: Villanova Continuing Studies

Description: Project management programs co-authored by Lou Russell and Joan Knutson

Contact information: <http://www.villanovau.com/Content/ProjectManagement.html>

Resource: VNU Learning

Description: Online project management certificate program taught by Lou Russell

Contact information: <http://home.learningtimes.net/vnucourses>