

Welcome to ASTD's Analyzing Human Performance ONLINE Certificate Program

Course Objectives

During this course, you will:

- Analyze human performance using the Performance DNA™ process and toolset.
- Develop a project definition and foundation using the Business Analysis phase.
- Identify key performers and overall organizational strategy using the Performance Analysis phase.
- Identify key processes and tasks using the Key Performer Analysis phase.
- Assess influences on performance using the Influence Analysis phase.
- Consolidate data and report out 'findings' using the Influence Analysis phase.

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