

# Welcome to ASTD's Facilitating Organizational Change Certificate Program

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## Course Objectives

As a result of attending this session, participants will be able to

- Implement a change process using the six-step CHANGE model
- Apply tools and techniques to support a change intervention
- Describe and model the role of a facilitator of change
- Assist clients to assess, design, and implement a change intervention
- Establish sponsorship, ownership, and involvement in change efforts
- Evaluate change results.

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